

NumberCruncher Gives Techguru Consultants Customized Functionality

All Orders by NumberCruncher helps business consulting firm integrate far-flung operations

"NumberCruncher definitely goes the extra step."

Alex Litz President Techguru Consultants



Customer Profile

Techguru Consultants is a multi-national company with warehouses located in many regions and countries. They provide business consulting services to a wide range of clients and manage a variety of operations, from materials procurement and manufacturing to warehousing, billing and shipping. The firm was using QuickBooks®, and sought add-ons to enhance inventory management and reporting.

Business Challenge

The leaders at Techguru Consultants took a deliberate approach in their search for inventory and order management software: they made a list of the specific features and functionality they needed. But, many vendors couldn't offer what Techguru Consultants was looking for. When they tried a software package and discovered they couldn't use it, they asked for modifications, but the vendor wasn't able to modify the system to meet the company's needs.

"We began to think we might not be able to use QuickBooks® at all," said company president Alex Litz. "We just couldn't find a good inventory module with the reporting capabilities we wanted."

Solution Overview

All Orders by NumberCruncher provided the inventory control, flexibility and customization Techguru Consultants needed. "All Orders has allowed us to keep track of our entire process," Litz said. Now they can manage worldwide operations from a single location using a single system. "And NumberCruncher has never turned away our requests for modifications," he said. "They do their best to satisfy us."

Business Benefits

With All Orders, Techguru Consultants has the features necessary to control everything from materials that require lot number tracking to production in multiple locations. Litz reported that the learning curve for All Orders was easy for his team, helping them to maintain a high productivity level. Because the folks at NumberCruncher customized critical reports, Techguru Consultants has full access to the exact information they need.

Litz is also quite happy with the value NumberCruncher provides at very reasonable prices. "Nobody else even comes close to what we get for our money," he said. "We are extremely pleased."

AT A GLANCE:

Customer:

Techguru Consultants

Locations:

Bronx, NY

Industry:

Business Consulting

Business Challenge:

Greater inventory control and reporting capabilities with QuickBooks® compatibility

Solution:

All Orders by NumberCruncher

Results:

All Orders and QuickBooks® enabled Techguru Consultants to:

- Track lot numbers and expiry dates
- Link warehouses in multiple regions and countries
- Maintain high productivity with an easy-to-use system



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